



Warwick International Limited
Mostyn, Wales
www.warwickint.com

Industry:

Chemicals

Annual Revenue:

US\$232 million

Employees:

200

Oracle Products & Services:

Oracle Manufacturing
Oracle Human Resources
Oracle Self-Service Human Resources
Oracle iExpenses
Oracle Discoverer Viewer for the Web
Oracle Financials
Oracle Procurement

Oracle Partner:



Percipient Consulting
www.percipient.co.uk

“Percipient’s expertise enables us to deploy, upgrade and optimize Oracle’s leading-edge functionality at lowest cost of ownership.” – Richard Prosser, IT Manager, Warwick International Limited



Warwick International Cuts Annual Support Costs by £80,000 (US\$167,000) Using Percipient Consulting

Leading European specialty chemicals provider Warwick International manufactures and markets chemicals for a diverse range of industrial applications. The company is renowned for customer service excellence, product quality, and innovation.

Challenges

- Leverage best manufacturing technology advances to reinforce lean planning, scheduling, and order management processes
- Optimize the value of human capital through training and career management while cutting administration costs
- Make timely, actionable business intelligence available to HR managers for smarter, informed operational decision making
- Benefit from the expertise of a technology partner with in-depth Oracle and industry knowledge and a proven track record

Solution

- Commissioned Oracle Certified Partner Percipient Consulting to upgrade Oracle Manufacturing, Financials, and Purchasing
- Benefited from the upgrade to gain access to the new enhanced production scheduling and order management functionality incorporated from JD Edwards into Oracle Manufacturing
- Implemented Oracle Human Resources to replace 12-year old legacy HR application with a single, accurate, Web-enabled repository of HR data
- Achieved on-time, on budget upgrade and implementation thanks to Percipient's chemical sector experience and Oracle's best-practice Applications
- Used Oracle Learning Management to create, deliver, manage, and track both classroom-based and online learning solutions
- Enabled staff to select training courses from the options provided via self-service to help them achieve their career goals
- Automated the reimbursement of employee expense claims while enforcing process consistency using Oracle iExpenses
- Used Oracle Discoverer Viewer for the Web to allow the HR team to access and drill down on live data and perform ad-hoc queries for accurate real-time decision-making
- Benefited from streamlined HR operations to manage 200 employees with a small HR team
- Cut annual maintenance costs by between £60-80,000 (US\$125-167,000) with support contract from Percipient